

From: [Pannill, Elizabeth C - APHIS](#)
To: [Boone, Bonnie - APHIS](#)
Subject: Re: Sun Pet complaint
Date: Friday, September 3, 2021 3:46:05 PM

How are you doing ?
Miss talking to you

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From: Boone, Bonnie - APHIS <bonnie.boone@usda.gov>
Sent: Friday, September 3, 2021 2:23:41 PM
To: Pannill, Elizabeth C - APHIS <elizabeth.c.pannill@usda.gov>
Subject: RE: Sun Pet complaint

Thank you for the heads up Elizabeth I will check on it.

From: Pannill, Elizabeth C - APHIS <elizabeth.c.pannill@usda.gov>
Sent: Thursday, September 2, 2021 1:33 PM
To: Mayard, Stephanie - APHIS <stephanie.mayard@usda.gov>; Boone, Bonnie - APHIS <bonnie.boone@usda.gov>; Yager, Cody M - APHIS <cody.m.yager@usda.gov>
Subject: Sun Pet complaint

I'm sure you get routine complaints on Sun Pet

-I was answering a complaint about a rabbit that died the day after purchase from a pet store that had applied for a license.

Pet store owner says she is getting rabbits I. From Sun Pet that appear over heated (panting) usually a few will die the next day .

On a recent delivery Sun Pet van driver said she needed Freon for the AC .

So maybe check into transport vehicles and how they keep rabbits cool

Thanks

Elizabeth

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