

From: [Pannill, Elizabeth - MRP-APHIS](#)
To: [Boone, Bonnie - MRP-APHIS](#); [Mavard, Stephanie - MRP-APHIS](#)
Subject: Sun Pet
Date: Monday, February 13, 2023 1:40:13 PM
Attachments: [Image.jpeg](#)
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I think you both may inspect a Sun Pet site so I am just passing along this info to you all.
A pet store we inspect in Austin gets hamsters and rabbits on occasion from Sun Pet -
They are concerned about the condition the animals arrive in - esp hamsters come with
wet tail and some die or are doa
They said they have asked them
To ship fewer per enclosure as the animals arrive in better shape but Sun Pet is ignoring them
and they will get shipments with 12 hamsters in one box.
I've attached pictures of the shipping boxes they send them in.
One had a label
Covering the tip
Ventilation and the other had tape over it
Just maybe ask about shipping containers etc on next inspection

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